

Lyon Rural Electric Cooperative

A Touchstone Energy® Cooperative



Phone : 712-472-2506 or 1-800-658-3976 ~ Website : www.lyonrec.coop
Office Hours : Monday thru Friday 7:30 a.m. to 4:00 p.m.

HEADS UP! YOUR BILLING STATEMENTS ARE GETTING A NEW LOOK

Our Online Portal: More Than Just Bill Pay

Did you know our online portal offers **so much more** than just paying your bill?

While making quick, secure payments is a major convenience, the portal is also a powerful tool to help you stay in control of your account and energy use. Here's what else you can do:

► View Current and Past Bills

Get a clear view of your current bill and access a full history of your previous bills—all in one place.

► Check Payment History

Need to confirm if a payment went through or review past transactions? Your full payment history is just a click away.

► Track Your Usage

Understand how and when

you're
using
energy.

With detailed usage data, you can make more informed choices and spot trends that may help you save.

► Set Up Alerts

Never miss a beat! Customize notifications for payments statement and generated alerts—delivered straight to your email.

Logging in is easy, and managing your account has never been more convenient. See page 3 for how to sign up for our online portal.

Take advantage of everything your online portal has to offer today!



Starting this month, you'll notice a **new design** on your billing statements. The updated format is **cleaner, more organized, and easier to read**—making it simple to understand your charges at a glance. While the look has changed, all the important information you rely on is still there.

Please join us in celebrating

Please join us in celebrating the upcoming retirement of our General Manager, Ross Loomans. We will be holding an Open House Thursday, October 30th from 1-3 at Lyon REC. Come help him celebrate 39 years of service and wish him well in retirement.



RETIREMENT



Use Space Heaters Safely

As temperatures start to fall, using space heaters can delay the need to turn the thermostat up indoors. But there's definitely a right way to use them safely. Some tips:

Here's how:

- ▶ **Choose the right heater:** Opt for a model that will automatically shut off if it tips over or overheats.
- ▶ **Put it in the right place:** Keep your space heater at least three feet away from anything flammable, including curtains, furniture and bedding. Never place a space heater on top of furniture or near water.

- ▶ **Plug it into the right outlet:** Plug your space heater directly into an outlet in the wall. If you plug it into a power strip or use an extension cord, overheating can cause a fire.
- ▶ **Use it when you're right there:** Always switch off and unplug your heater when you leave the room or go to sleep.
- ▶ **Do the right thing:** Keep kids and pets away from space heaters so they don't accidentally knock over the heater or touch hot surfaces.

Treat it right: Dust buildup can cause overheating. Clean your heater's vents and surface regularly, following the manufacturer's instructions.

Change Of Seasons = Change In Electric Bill

As summer fades and fall arrives, you may notice changes in your electric bill. Here's what to expect and how to prepare:

- ▶ **Cooling drops, heating rises:** Your air conditioning use will decrease, but heating needs may start increasing, especially in late fall.
- ▶ **Shorter daylight means more lighting:** With fewer daylight hours, you'll likely use indoor lights earlier in the evening. Switching to LED bulbs can help reduce the impact.

- ▶ **Holiday decorating ups energy use:** Halloween and early holiday lights can add to your electricity consumption. Using timers helps control costs.
- ▶ **Appliance use shifts:** You might start using appliances like ovens, space heaters or humidifiers more frequently.

Understanding these changes could help you plan and manage your energy use better.

Operating Statistics

JULY

	2024	2025
KWH Purchased	12,428,731	12,707,678
KWH Sold	12,257,290	12,724,525
Percentage of Line Loss (Year to Date)	2.86%	2.76%
Total Demand	21,539 KW	21,757 KW
Average Farm Consumption	3,485 KWH	3,598 KWH
Average Farm Bill	\$388.43	\$420.70
Income Per Mile	\$1,391.04	\$1,358.78
Expenses Per Mile	\$1,226.46	\$1,338.13
Miles Energized	884.82	983
Cost of Wholesale (For the Month)	6.56¢	7.37¢

ENERGY EFFICIENCY TIP OF THE MONTH

Take advantage of "shoulder months," which refer to the transitional periods between peak heating and cooling seasons. During the fall, these milder weeks typically occur between September and November. Shoulder months offer a great opportunity to reduce home energy consumption as the need for extensive heating or cooling is reduced. Look for simple ways to boost indoor comfort without running your heating and cooling system. Use ceiling fans and open windows on breezy days to ventilate your home. On cooler days, add a layer of clothing and avoid running the heat.

Complaint Procedure

Lyon Rural Electric Cooperative values our members and their membership. Should you have concerns regarding your membership, electric service, or other issues, please contact Lyon Rural Electric Cooperative at 712-472-2506 or 1-800-658-3976 and our staff will be happy to assist you.

If your complaint is related to the Lyon REC service rather than its rates, and Lyon REC does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling 515-725-7321 or toll free 1-877-565-4450, or by writing to: 1375 E. Court Avenue, Room 69, Des Moines, IA 50319-0069, or by email to customer@iub.iowa.gov.

Control Indoor Temperature During Fall

It's tempting to flip on the electric heat during the first chilly evening of autumn. If you can't resist, keep the temperature low.

The perfect thermostat setting in fall can keep you comfortable and lower your energy bills. Here's a simple guide for September and October:

- **Daytime:** Set your thermostat between 68°F and 70°F for a cozy, energy-efficient home during the day.
- **Nighttime:** Lower the temperature to 60°F or 65°F while you sleep to save on heating costs without sacrificing comfort.
- **When away:** Set your thermostat to about 60°F if you're out for several hours to avoid wasting energy heating an empty house.
- **Use programmable thermostats:** Automate these temperature changes to avoid manual adjustments and optimize savings.

These ranges balance comfort with efficiency as outdoor temperatures cool. Adjust based on personal comfort and home insulation, and consider layering clothes indoors for added warmth.

How to Sign Up for Our Online Portal

- **Step 1: Visit Our Website**
Start by going to our official website: www.lyonrec.coop. From the homepage, click on the "Pay Bill"
- **Step 2: Register for an Account**
If this is your first time using the portal, click on the "Register"
- **Step 3: Create Your Login Details and Enter Required Information**
Choose a username and password that you'll use to log in to the portal.
Make sure your password is strong and secure.
- **Step 4: Enter Required Information**
To create your account, you'll need:
 - Your **Account Number**
 - Your **Meter Number**
 You can find both of these numbers on your most recent bill.
- **Step 5: Log In and Manage Your Account**
Once you've completed registration, you can:
 - **Log in** at any time
 - **Pay your bill** securely online
 - **View account activity**
 - **Track your usage**
- **Need Help?**
If you need assistance with registration or locating your account/meter number, don't hesitate to call our office at **712-472-2506**

Inspect Outdoor Outlets, Cords

It's almost leaf-blowing season. Before you power up your leaf-blower and other electrical outdoor tools, check your outlets and cords for safety. Here's how:

- ▶ **Inspect outlets:** Look for cracked or broken covers and replace any that are damaged to prevent water from getting inside and behind them.
- ▶ **Test GFCI outlets:** Outdoor outlets should be ground-fault circuit interrupters (GFCIs). Press the "test" and "reset" buttons monthly to ensure they're working. If your home is older, contact a licensed electrician to find out if yours are GFCIs.
- ▶ **Examine extension cords:** Check cords for frays, cracks or exposed wires. Damaged cords should be replaced immediately.
- ▶ **Use outdoor-rated cords:** Only use cords labeled for outdoor use. They are designed to withstand weather conditions.
- ▶ **Keep connections dry:** Avoid plugging cords into outlets when raining or the ground is wet. Use outlet covers and keep cords elevated off wet ground.

Regularly inspecting your outdoor outlets helps prevent hazards like shocks or fires. A little maintenance now can keep your fall projects safe and trouble-free.

Use Natural Daylight When It's Light Outside

Even as the days get shorter, making the most of natural light can reduce your energy use and brighten your home:

- ▶ **Open curtains and blinds:** Let sunlight flood your rooms during the day to reduce the need for artificial lighting.
- ▶ **Keep windows clean:** Dirty windows block sunlight. Clean the panes inside and out to maximize light penetration.
- ▶ **Choose light-colored furniture and paint:** Light walls, floors and furnishings reflect daylight, helping rooms feel brighter.
- ▶ **Arrange furniture near windows:** Place work or reading areas close to windows to take advantage of natural light.
- ▶ **Consider skylights or solar tubes:** If possible, adding these features can bring in extra daylight year-round.

Using natural daylight not only saves electricity but also improves mood and well-being. Enjoy the sunshine while it lasts.



Basin Bus Tour picture

These are members from Lyon Rural Electric, Federated Rural Electric and Osceola Electric Cooperative. They all traveled together to Bismarck, North Dakota on August 20-22. During their tour they visited Freedom Mine, Antelope Valley Station, Lewis & Clark and a River boat cruise on the Missouri River. The group from Lyon Rural Electric included: Beth and Henry Kruger, Mark and Mary Behrens, James and Nina Koedam, David and Shirley Burkard, Derek and Connie Knobloch, Rick and Lori Moser, Casey and LaVonda Scholten, Polly and Rodney Metzger and Dan and Michelle Teunissen.



Nondiscrimination Statement

"This institution is an equal opportunity provider and employer."

To file a program discrimination complaint, a complainant should complete a Form, AD-3027, USDA Program Discrimination Complaint Form, which can be obtained online at <https://www.ocio.usda.gov/document/ad-3027>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA containing all the information requested in the form. The completed AD-3027 form or letter must be submitted to USDA by mail to U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; by fax (833) 256-1665 or (202) 690-7442; or by Email: program.intake@usda.gov